

[Client Name],

I hope this email finds you well.

I wanted to personally check-in since we haven't seen you recently. I understand that circumstances change, and priorities shift. So I want to ensure that Tom James is still meeting your custom clothing needs.



At Tom James we pride ourselves in delivering exceptional quality and service to our clients. Our bespoke suits and custom clothing reflect the value we place on craftsmanship and attention to detail. Our commitment to excellence extends beyond the clothing itself to the relationships we build with *you*, our clients.



If there is anything I can do to improve your Tom James experience, or if you have any questions or concerns, please do not hesitate to reach out. I value you as a client and would enjoy the opportunity to continue working with you.

Thank you!

Best regards,

Mark Cleve